

Thank you for purchasing your new hot tub with us!

We want you to make the very most of your purchase so here is some guidance to assist you in keeping your tub in optimal condition.



Cleaning

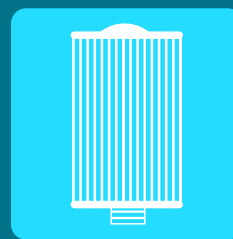
Regularly cleaning your hot tub and filter will ensure you maintain water quality and guarantee the longevity of your hot tub.



Regularly clean the acrylic and sides of your hot tub. Avoid abrasive cleaners that will dull the shine and damage the acrylic.



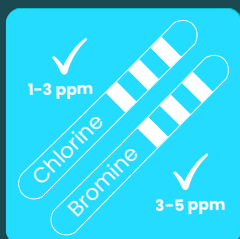
A UV protector spray will help protect your sides and heat cover from fading.



Clean your filter weekly to ensure water quality and hot tub performance.

General Maintenance

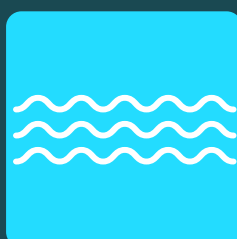
The general maintenance of your hot tub as outlined below must be carried out to ensure validity of your warranty. Faults arising from negligence will not be covered under your warranty.



Check your chlorine levels **every 2 days**



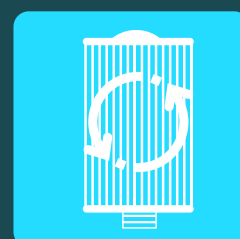
Check your pH levels **once** a week



Never let the water drop below the minimum water line as this will damage the heating element.



Fully drain down the water every 8 weeks and replace with fresh water



Replace your filter every 8 weeks (heavy use) or 12 weeks (light use). The correct filter for your tub **MUST BE USED**.

For testing strips, replacement filters and all other hot tub consumables, visit us online!



Servicing & Fault Reporting

Annual servicing will keep your warranty valid for the full period. Servicing must be carried out by a Seatherny Engineer or be approved by Seatherny **prior to servicing**.



Annual servicing is a requirement of keeping your warranty valid. You can purchase your service online for £299.



To minimise our impact on the environment, we do not provide printed user manuals. These can be found on our website.



Faults must be reported to us within 24 hours to ensure the validity of your warranty. Full information can be found in your warranty document.

FAULT LINE: 0330 133 7798

Other Recommendations



Shower before getting into your hot tub. Removing oils, make up and bacteria from the skin will reduce harmful build up in your water which clogs the filter.



We do not recommend using foam reducer or water clarifier. This simply masks dirty water rather than treating it.

