

Hot Tub Care & Maintenance

Simple steps to keep your hot tub clean and ready to enjoy.

Thank you for choosing Seatherny. Use this guide alongside your hot tub manual and chemical labels; care requirements vary by model, treatment system and use.

1. Cleaning & filter care

Clean the surfaces

Wipe the waterline and shell with a soft cloth and spa-safe cleaner. Avoid abrasive cleaners. Clean the cabinet and cover with products approved for their materials.

Rinse filters weekly

Remove debris and rinse as your manual directs, more often with heavy use. Isolate power before removal if required. Never operate without correctly fitted filters.

Deep-clean monthly

Use a suitable cartridge cleaner and rinse thoroughly. Inspect for damage and replace when recommended, or sooner if the filter cannot be effectively cleaned.

2. Water checks & routine maintenance

Test at least twice daily

Check sanitiser and pH, including before bathing.
Free chlorine: at least 3 ppm, within your product's bathing range.
Bromine: 4-8 ppm for bromine systems.
pH: 7.0-7.8.
Adjust as directed, circulate and retest.

Keep water clean & circulating

Keep water above the minimum level in your manual. Check clarity, flow, leaks and error codes. Check alkalinity and hardness against your model instructions. UV/ozone does not replace sanitiser testing. Do not bathe in cloudy water or outside permitted bathing ranges.

Drain, clean & refill: Plan around every 3-4 months, or sooner if use or water quality requires. Follow any shorter interval specified for your spa or treatment system. Use approved pipe cleaner as directed; switch off at the isolator before draining. Refill through the specified fill point, check flow, then balance and sanitise before use.

3. Servicing & fault reporting

Annual servicing

Arrange a service at least annually with a qualified spa technician. Keep maintenance and service records, and follow your supplied warranty terms. Contact Seatherny before arranging warranty repairs.

Faults & winter protection

Report faults promptly to Seatherny. Stop use if unsafe and never run pumps or heaters dry. Follow frost-protection instructions. Seek winterisation advice before shutdown; draining alone can leave trapped water.

4. Helpful habits & chemical safety

Shower before bathing to reduce oils and cosmetics in the water. Secure the cover after use. Never mix chemicals; dose for your actual water volume and follow all label instructions. Store chemicals securely in their original containers.